

COVID-19 Message to the Industry

As the COVID-19 pandemic continues to grow, crimes related will continue to increase as well.

CargoNet expects to see an uptick in cargo theft and looting of businesses nationwide over the next several weeks. Medical supplies such as surgical masks and gloves as well as food and beverage and essential household items are likely to be targeted. CargoNet is coordinating with local, state, and federal authorities to enhance their ability to respond to theft of special, sensitive shipments and it is imperative that information about new thefts or other kinds of supply chain crime are reported to us in an expeditious manner.

To this end, CargoNet will be providing complimentary cargo theft response services. That means supply chain professionals can report a cargo theft event and will gain access to CargoNet's 24/7/365 command center and subject matter experts which includes our cargo recovery network and award-winning investigative support.

Top Targeted Goods



Medical Supplies



Essential Household Goods



Food and Beverage

How to Report a Cargo Theft to CargoNet

If you are the victim of a theft:

- 1 Get to a safe location.
- 2 Call local law enforcement and report the theft.
- 3 **Call: 1-888-595-CNET (2638)**



Useful information in the event of a theft

→ Trailer Info:

- Trailer No.
- Make/Model
- License Plate
- Description

→ Tractor Info:

- VIN
- Make/Model
- License Plate
- Color

→ Incident Info:

- Date
- City/State
- Location
- Description

→ Load Info:

- Owner
- Description
- Origin Date
- Destination

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Security Tips and Best Practices



Supply Chain Fraud Security Tips

- ★ End-of-day transactions should have strict vetting processes; a second look by a supervisor prior to tendering a load to a carrier may prevent a theft.
- ★ A trucker that is willing to take an undesirable load for a lower rate than the industry standard may be setting you up for a theft.
- ★ Prior to issuing the fuel advance, call the shipper to confirm that the load was picked up. Do not accept incoming calls from a shipper trying to tell you the driver is there—it could be the scammers spoofing the phone number of the shipper.



In-Transit Cargo Security Tips

- ★ Make sure that both security managers and drivers have accurate license plate, VIN, and descriptive information for tractors, trailers, containers, and container chassis. Police agencies will need this information to open an investigation in the event of an incident. Drivers should keep this information on them so they can quickly reference it if their truck is stolen.
- ★ Secure all trailers (loaded and unloaded) with high-security ISO 17712 compliant barrier seals in combination with hardened padlocks. Use king pin locks for unattached trailers.
- ★ Secure all tractors with high-security locking devices, such as air-cuff and steering column locks.
- ★ Remind drivers to arrive at point of pickup well-rested, showered, and fed and with a full tank of fuel.
- ★ Avoid having loaded trailers sit unattended when employees are not present.



Warehouse / Distribution Center Security Tips

- ★ Check to make sure the entire facility is in good working order. This should include lighting, backup generators, alarm system(s), surveillance equipment, perimeter fencing, and any other type of barrier.
- ★ Remove keys from all facility equipment and place them in a secure location, especially motorized pallet jacks and forklifts.
- ★ Never treat any alarm signal as a false alarm. When targeting warehouse locations, cargo thieves tend to trip facility alarm systems multiple times before a break-in to give law enforcement and facility managers the impression that the alarm system is broken.
- ★ Encourage documentation and reporting of all suspicious activity that occurs in and around a facility to security personnel and the CargoNet command center. This information can be critical to law enforcement in the event of a cargo theft incident.
- ★ Ask local police agencies to make routine checks of facilities.

Contact Us.

Let's talk.



+1.888.595.CNET(2638)



info@cargonet.com



cargonet.com